

HOTEL FACT SHEET

ELECTRICITY

All rooms are equipped with single voltage (220V). If you require further adapters, please contact Hotel Front Desk.

BABY-SITTERS

The Housekeeper will gladly make arrangements for you. One day advance notice is required, call Hotel Front Desk.

BREAKFAST

Breakfast is served in The Sea Breeze Restaurant. Breakfast is served from 06:30 a.m. - 10:30 a.m.

CAR HIRE

Hiring of cars, jeeps and motorbike can be arranged at the Front Desk.

CHECK-OUT TIME

Check-out time is normally 12.00 p.m. If you have a late flight, please contact the Front-Desk staff for any possible arrangement, depending on room availability.

CHECK-IN TIME

Check-in time is normally 2.00 p.m. If you have an early flight, please contact the Front-Desk staff for any possible arrangement, depending on room availability.

CREDIT CARDS

The following credit cards are accepted: Visa and Master Card. **Please note:** No personal or company cheques are accepted.

DOCTOR

Our Front Desk Staffs are please to assist you for the arrangement with the hospital. English, French and German Interpreter are available at the hospital.

EMERGENCY

In case of Emergency, please contact our Front Desk

FLIGHT & TICKET ARRANGEMENTS

Please contact Front-Desk Staffs to arrange onward flight confirmations.

GUEST SERVICE

Front Desk Staffs are available to provide you any information and assistance for the restaurant, shopping, transportation, etc.

WIRELESS INTERNET

Wireless Internet connection is available at the restaurant and pool area.

LAUNDRY AND VALET

Laundry, pressing and dry-cleaning services are from 8:00 a.m. - 5:00 p.m. with normal and express delivery times. Laundry picked up by 11:00 a.m. will be returned the following day. For express service (3-hours-return service, from 8:00 a.m. - 5:00 p.m.), there will be 100% extra charge. Laundry bags and forms are located inside your wardrobe. Please complete and sign the laundry list, place it in the laundry bag, then either call the Hotel Assistance in case the room is not made up or leave it in your room.

LEFT LUGGAGE

Please contact the Front Desk.

LOST PROPERTY

Please contact the Hotel Assistance.

MASSAGE

Choices for massage therapies: Oil massage using specially blended aromatic essential oils, a relaxing massage using pressure point techniques and a traditional Thai-style body massage. For more information and the arrangement, please contact our Front Desk.

PARKING

The resort has its own parking areas in front of the hotel.

POSTAGE SERVICE

Our Front Desk Staffs will assist you with postage service. Stamps are also available at the Front Desk for postcards and letters.

PHOTOCOPYING

Please contact Front Desk.

Refrigerator

Every room is equipped with refrigerator and we provide two bottles of drinking water per day as a complimentary.

ROOM SERVICE

Our room service is available from 7.00 a.m. to 10.00 p.m.

SAFE DEPOSIT BOXES IN ROOMS

We advise you to place your valuables in the safe deposit box in your room's closet. We cannot take responsibility for any loss of valuables not given to us for safekeeping.

TV AND SATELLITE

Rajapruet Samui Resort provides these facilities in all rooms. Our Satellite TV includes BBC, DW, TV 5 etc.

SWIMMING POOLS

We have one free-form pool next to the beach, another 10 m x 24 m swimming pool is located near the entrance of the resort. Pool towels are provided. The pools are reserved for hotel guests only; open daily from 7.00 a.m. to 7 p.m.

TOUR & SIGHTSEEING

All sightseeing tours can be arranged at the Front Desk.

TRANSPORT

Please contact our Front Desk Staffs to arrange the transfer.

WAKE-UP CALLS

Before retiring, please call the Operator to place a wake-up call.